

Future workshops:

In-Person workshops will be held around the state from February to April 2008.

These and other conferences and workshops will be announced as they become available. Please check the SDSL online calendar for more information:

www.sdstatelibrary.com/forlibrarians/calendar/

For More Information

For information about the workshop's content, please contact Annie Brunskill at the South Dakota State Library (1-800-423-6665 or Annie.Brunskill@state.sd.us)



These workshops are made possible through the Gates Foundation "Staying Connected" grant program.



800 Governors Drive
Pierre, SD 57501
www.sdstatelibrary.com

Basic Reference Service & You:

*Developing the
Skills and Resources
You Need to Answer
Your Patrons' Questions
Via WebCT*



Sponsored By:

The South Dakota State Library

Course Moderator:

Annie Brunskill
Research/ Documents Librarian
South Dakota State Library

Do your patrons ask you questions that have you stumped?

This basic reference course will help you with that. It will cover three main topics: a definition of reference; how to conduct a reference interview; and where to find the answer. The webinar will be presented by the State Library's Research Librarian.

Who would benefit from this course?

School, academic, and public library staff

Participants will learn to:

- ◆ Determine what types of questions their patrons are asking
- ◆ Conduct a positive and helpful reference interview
- ◆ Locate and use appropriate resources for finding the answers that are needed



Basic Reference Service & You:

*Developing the Skills and Resources
You Need to Answer Your Patrons' Questions*

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Dates:

February 4th through 29th, 2008
Course takes approximately 1-2 hours.

Registration:

Online registration is open from January 7-25, 2008. Submit the online form or by mailing the printed form to:

Annie Brunskill,
South Dakota State Library
800 Governors Drive,
Pierre, SD 57501

Register by January 25th

Name	_____
Library	_____
Address	_____ _____ _____
Phone	_____
Email	_____

Mail this form to:

Annie Brunskill,
Research / Documents Librarian
SD State Library,
800 Governors Drive
Pierre, SD 57501
OR fax to 605-773-6962

Or Register online:

[www.sdstatelibrary.com/
forms/basicreference/](http://www.sdstatelibrary.com/forms/basicreference/)